



## Terrace Hill: HOW CAN WE HELP?

Contact your Community Manager, Cassie Donaldson, (Allied Residential) at [terracehill@alliedresidential.com](mailto:terracehill@alliedresidential.com) for **rent, lease, recertification, maintenance, or other property management requests.**

Contact your Imagine Housing Case Manager, Jay Brown, at 425-770-7968 or [jayb@imaginehousing.org](mailto:jayb@imaginehousing.org) for resource referrals, including, but not limited to **employment, health care, education, substance use or mental health counseling, legal assistance, and help with basic needs such as food and clothing.**

If your issue is unresolved, you can begin a grievance:

- By Phone: 425-576-9340
- By Email: [residenthotline@imaginehousing.org](mailto:residenthotline@imaginehousing.org)



**ImagineHousing**  
building eastside communities



[imaginehousing.org/residents](https://imaginehousing.org/residents)